

## From Antoinette Hall, General Manager, Eureka Tower

It's been a cold winter and hopefully now that we are at the beginning of Spring, some warmer weather will soon be upon us. With the recent wild weather, the Eureka Tower building management teams were on high alert to ensure all equipment, power, and security was maintained throughout the building. No major issues were noted at Eureka Tower during the time. Thanks team. We look forward to more sunshine and warmer days ahead.



### Car Park Security

Criminal activity across Melbourne has increased. The Eureka Tower car park has significant security, including entry and exit cameras, a pedestrian sensor, and regular security patrols.



However, despite these precautions, some individuals may still attempt to tailgate and steal. Therefore, please DO NOT leave valuable items (car keys, wallets, electronics) in your vehicle and always keep your vehicle locked. It's a good idea to wait until the car park gate closes before you move.

### Smoking Inside the Apartment and Balconies

We remind everyone of the Owners Corporation Model Rules to ensure smoke does not affect other residents in their apartment or common areas.

#### Model rule 1.4 Smoke Penetration

*A lot of owner or occupier in a multi-level development must ensure that smoke caused by the smoking of tobacco or any other substance by the owner or occupier, or any invitee of the owner or occupier, on the lot does not penetrate to the common property or any other lot.*

This means that ANY smoke or smoke smells that enter the common area or another apartment is in breach of the Model rules—**including smoke smells generated by smoking on your balcony with the smoke/smoke entering someone else's apartment.**)

When smoking inside the apartment, it is the resident's responsibility to ensure smoke or smoke smells do not transfer to the common area and other lots.

Building Management requests that all residents who smoke pop outside, as secondary smoke can significantly impact the health and comfort of fellow residents, including those with respiratory conditions or sensitivities.

For more information regarding smoking policies, you may email Concierge at [concierge@eurekatower.com.au](mailto:concierge@eurekatower.com.au).

### Lithium Battery Rules

Please remember the following lithium battery rules:



- Always charge larger devices, such as e-bikes, e-scooters and power tools away from living spaces and exits.
- Never sleep or leave home with your lithium-ion battery device left on charge. Always unplug as you leave.
- When a device is fully charged, disconnect it from the charger.
- Use a replacement battery or charger from the manufacturer and never 'mix and match' components.
- Be aware of cheap, substandard lithium-ion battery devices.
- Never leave devices charging on beds, sofas or around combustible materials.
- Do not touch a device or lithium-ion battery that is emitting vapour or gas, or is on fire. Immediately evacuate the area and call Triple Zero.

### Secure Barcode and Wire

Please avoid altering the secure wire or barcode on your keys.



If changes are required to a key set, please inform the concierge before dropping them off at the desk.



A **\$25.00 replacement fee** will be charged if the barcode or wire is tampered with or removed, as Concierge needs these to hold and identify your key set.

### Oil Stains in Car Space (Rule 4.2)

It's a health and safety issue to leave your car space extremely dirty. Residents are responsible for cleaning their car parking space and failure to do so may result in Building Management organising the clean at your cost.

A copy of Owner's Corporation rules can be obtained from Concierge should you need one.

## Community

### My Parcel Lockers and Parcel Collection

If you receive a parcel delivery notification, please wait 15 minutes before you come down to collect, as you may not be able to enter the area.

My Parcel Locker sends a code to you seconds after your parcel has been delivered, but there may be many items that still need delivery.

If the red strap is across the mail room entry, it means there is a large delivery occurring in the mail room and you cannot enter.

Your patience is greatly appreciated.

### Gym Etiquette

It is important that everyone using the gym and pool facilities follow the rules. Please be mindful of your surroundings and respect fellow residents. **Please ensure you wipe down ALL equipment you use, as you use it. Hand towels and sprays are provided for use.**



All residents have the right to enjoy the wonderful facilities Eureka Tower has on offer. It is a place to exercise, relax and take your mind off the day's stresses.

### Goods Lift Bookings

Please contact the Loading Dock prior to organising a delivery, to confirm the goods lift is available. There is **ONE** goods lift that services the entire building. **Booking in advance IS A MUST.** Loading Dock may refuse to accept deliveries if they are notified on very short notice, or if the deliveries come unannounced. You may contact the Loading Dock **weekdays** on **9685 0116** or email [loading-dock@eurekatower.com.au](mailto:loading-dock@eurekatower.com.au).

### Dogs Urinating In The Main Entry

There have been repeated instances of dogs urinating near the main entrance. Please move your pets away from the main entry as soon as you go outside.



Additional cleaning required due to your pets will incur charges, which will be billed to the pet owner responsible.

### Rubbish Chute

Each level has clear instructions on what can and cannot be disposed of in the rubbish chute. Please avoid placing items that could cause a blockage. Residents responsible for blockages will be billed for call-out fees and for the time cleaners spend attempting to unblock the chute.



## What's on in and around Southbank

### Winter Igloos

Nine igloos offer the ultimate winter dining experience. Step inside and cosy up beneath a sky of twinkling fairy lights, tucking into delicious food and your favourite beverages.



Where: The Wharf Hotel Melbourne 18/38 Siddley St Docklands 3005

Book: <https://wharfhotel.com.au/winter-igloos/>

### F@B Southbank

With a mission to foster a sense of belonging and celebrate the city's multicultural community, FAB Southbank promises an inclusive experience filled with activities, music, dance and delectable cuisine.

When: 17 November 2024—10am to 4pm.

Visit: <https://www.melbourne.vic.gov.au/event/fab-southbank>

### High Cheese

High Cheese showcases some of the finest cheese varieties from around the world. An evening dining experience like no other.



Where: The Westin Melbourne

Book: <https://www.westinmelbournedining.com.au/highcheese>

### Library Cinema

Contemporary, classic and documentary films on the big screen. Feel free to stay for snacks and a chat afterwards.

When: 30/9, 28/10 & 25/11—3pm - 5pm

Where: 107 Victoria Harbour Promenade, Docklands 3008

Visit: <https://whatson.melbourne.vic.gov.au/things-to-do/library-cinema>

### Eat the Beat (Eureka Tower Grand Final Weekend)

A unique party experience at the 89th Floor of the most iconic Melbourne's Skyscraper!

When: 26 Sept, 8PM - 2AM

Book online: <https://www.eventbrite.com.au/e/eat-the-beat-eureka-tower-grand-final-weekend-tickets-891329710157?aff=ebdssbcitybrowsenightlife>

